

# *Cremation* WITH **CONFIDENCE**

## 10-Step Guarantee

### 1. Code of Ethics

*We have strict procedures and ethics that we adhere to, and we only use crematories that we know and trust to uphold these same ethical standards.*

### 2. Cremation Record

*A personal identification card is placed with your loved one the moment they are brought into our care. Their name is entered into our permanent Cremation Record along with other pertinent information.*

### 3. Safeguarding Personal Identity

*A numbered stainless steel identification tag is placed with your loved one. This number is logged into our Record and will remain with them throughout the cremation process.*

### 4. Family Viewing

*We can provide families with an opportunity to say good-bye to their loved one in a quiet, intimate environment.*

### 5. Checks and Balances to Ensure Correct Paperwork

*Three separate parties: a funeral director, family member(s) and the crematory technician, will review all cremation paperwork and permits.*

### 6. Thorough Communication with Crematory

*Prior to the cremation, we can secure a specific date and time for your loved one to be cremated. We will be happy to allow the family to attend and witness this if they so desire.*

### 7. During the Cremation

*The numbered stainless steel tag issued by the crematory is present with your loved one during the cremation process.*

### 8. Details After the Cremation

*After the cremation is complete the cremated remains are kept with the stainless steel identification tag.*

### 9. Return of the Cremated Remains

*If the remains are to be returned to the family, we will notify you to schedule a time for receipt, and a photo ID will be taken of the family receiving the remains. We will also provide a dignified, private setting in which to receive the remains.*

### 10. Celebration of Life

*We can assist you in planning a memorial ceremony either before, or after the cremation.*

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